

# WHAT TO DO IN AN EMERGENCY

IN AN EMERGENCY, FOLLOW INSTRUCTIONS GIVEN BY THE POLICE,  
FIRE SERVICE OR OTHER EMERGENCY SERVICES.

The chance of an emergency arising at Incitec Pivot site is very remote. If there is an emergency, the company will immediately notify Emergency Services. The Emergency Services will advise the community, – either in person or through radio or TV broadcasts – what action to take. Emergency Services will work with company experts to define a hazardous zone and people inside this zone may be asked to evacuate or stay indoors (“Shelter in Place”).

If asked to evacuate you will be advised of the direction to travel and where to assemble. Wait at the assembly point until given further instructions.

If you are asked to ‘Shelter in Place’, remain indoors with doors and windows closed and air-conditioning switched off. This is often the safest course of action in a gas-release emergency.

In either situation, follow the directions of Emergency Services until the ‘All Clear’ is given. This will be an announcement, either in person or through a radio or TV broadcast.

## IF YOU ARE ASKED TO EVACUATE:

**GET AWAY** Evacuate promptly and safely. Emergency Services will tell you where to go to be safe.

**STAY AWAY** Respect roadblocks and exclusion zones – these are in place for your safety. Do not return until advised by Emergency Services.

**If you are asked to ‘SHELTER IN PLACE’ follow the steps below:**

### GO IN



**STAY OR GO INDOORS**



**CLOSE DOORS AND WINDOWS**



**TURN OFF AIR-CONDITIONING**

### STAY IN



**STAY INDOORS UNLESS DIRECTED TO EVACUATE**

### TUNE IN



**TUNE IN TO RADIO AND TV**

## PERSONAL ACTIONS

If at anytime you detect a strong smell of ammonia, call our emergency hotline 1800 033111.

Ammonia has a strong irritating odour, much like a strong domestic cleaning product. It is easily detectable in harmless concentrations. However, if you have any reason to believe you are being seriously affected by ammonia – for example, if your eyes stream or you experience extreme nasal irritation – then you should be on alert.

If breathing becomes difficult because of fumes, a wet cloth held over the eyes, nose and mouth will help until fumes have cleared or you have moved away from the area. It may be necessary to rinse the cloth in fresh water.

Remain indoors until you receive instructions from emergency services personnel.

Do not open doors and windows to restore ventilation until advised to do so.



## More Information

Should you like more information on IPL operations, please contact our Corporate Affairs department on **(03) 8695 4400** or on the internet at [www.incitecpivot.com.au](http://www.incitecpivot.com.au)