

# Community Safety Information

## Advice for neighbours of Incitec Pivot Fertilisers Newcastle Distribution Centre

This communication has been prepared by Incitec Pivot Limited (IPL) to provide information to those who live or work near the Incitec Pivot Fertilisers depot at 39 Heron Road, Kooragang Island.

### NEWCASTLE – Operations overview

Incitec Pivot Fertilisers Kooragang Island is located at 39 Heron Road, Kooragang Island. Its primary function is to store, blend, bag and despatch both liquid and granulated fertilisers. However, the site does also import, store and despatched both sulphuric acid and ammonium nitrate.

The site employs approximately 30 permanent employees and up to 15 contractors on a mixture of day work and shift work. The business may operate 24 hours during busy seasons, typically March through June. The gatehouse is manned 17 hours per day, five days per week, with routine patrols outside of these hours.

IPL employs almost 5,000 people in the Americas, Asia, Australia and Europe. Many of our operations are in remote locations in Australia and the United States.

Our health, safety and environmental standards are designed to ensure that the operation of our facilities causes 'Zero Harm to Everyone, Everywhere' and demonstrates 'Care for the Community and our Environment'.



### Our Safety Framework

All IPL sites operate under a strict framework of federal, state and local government safety and environmental regulations. The company has procedures and controls in place to meet or exceed all regulatory requirements. At Newcastle, Incitec Pivot Fertilisers operates according to a prescribed Safety Management System which is designed to meet the requirements of OH & S legislation. The site has robust plans ready to be put into action to manage a range of possible emergencies, including a chemical release or fire.

Our emergency plans have been developed in conjunction with emergency service agencies such as Fire Brigades, the NSW Police Force and the Ambulance Service of NSW as well as Newcastle Shire Council.

### Emergency Response

Once activated, the detailed site emergency plans will guide IPL's immediate response to any incident, which may include advising neighbours if necessary. Minimising the potential for impact in the community is a key part of the plans, which will cover potential incidents including fire, ammonia liquid or gas release, chemical spill or leak, bomb threat and natural disaster. In an extreme circumstance, the site and possibly the surrounding area may be evacuated.

Relevant authorities	Contact
Environment Protection Authority (EPA)	13 15 55
Newcastle Council	(02) 4974 2000
Ministry of Health	(02) 9391 9000
WorkCover Authority	13 10 50
NSW Fire and Rescue	000

## Types of Incidents and Community Notification Requirements

<p><b>Local Incidents</b></p> <ul style="list-style-type: none"> <li>Contained to a limited area of site</li> <li>Does not impact the rest of site or off-site</li> <li>Response managed by plant personnel</li> </ul> <p><b>Examples:</b> medical emergency, local leak, small fire, equipment/structural failure, unstable plant operation</p> <p><b>Community Notification</b> – no notification required</p>	<p><b>On Site Incident</b></p> <ul style="list-style-type: none"> <li>Potential to affect all personnel on-site</li> <li>May require assistance from all site resources</li> <li>Does not impact off-site</li> </ul> <p><b>Examples:</b> Small toxic gas or corrosive liquid leak, fire <i>Siren will sound to alert on-site personnel</i></p> <p><b>Community Notification</b> – Community notification to IPL website</p>
<p><b>Offsite Incident/Emergencies</b></p> <p>If there is a potential immediate threat to health:</p> <ul style="list-style-type: none"> <li>IPL will immediately contact 000</li> <li>Emergency services are the designated responders (e.g. Fire and Rescue NSW, NSW Ambulance, NSW Police)</li> </ul> <p>Some off-site emergencies will also be on-site.</p> <p><b>Emergencies – the siren will sound</b></p> <p><b>Example:</b> Serious incident at a neighbouring site.</p> <ul style="list-style-type: none"> <li>Emergency Services are the designated responders</li> <li>Will respond with well-established protocols up to and including the Newcastle DISPLAN</li> </ul> <p>Some off-site emergencies will not be on-site.</p> <p><b>Emergencies – the siren will not sound</b></p> <p><b>Example:</b> Transport accident involving a contained spillage.</p> <ul style="list-style-type: none"> <li>Site Emergency Management is still activated.</li> <li>Emergency services will respond with established protocols up to and including the Newcastle DISPLAN (refer to <a href="http://www.newcastle.nsw.gov.au">http://www.newcastle.nsw.gov.au</a>)</li> </ul> <p><b>Community Notification:</b></p> <ul style="list-style-type: none"> <li>Incident Notification to IPL website.</li> <li>Depending on advice from emergency services: <ul style="list-style-type: none"> <li>Emergency services are responsible for community notification</li> <li>IPL will work with emergency agencies to notify the community with further updates</li> <li>IPL will work with Government agencies to provide technical information</li> </ul> </li> </ul>	<p><b>For other emergencies that require evacuation, Emergency Services are the only ones who can lawfully order an evacuation. IPL will comply with their instructions.</b></p> <p><b>What Does the Siren Mean?</b></p> <p>The purpose of the emergency siren at the IPL site is to alert on-site workers and initiate an onsite emergency response if needed. The siren is not used to alert the public to danger.</p> <p><b>Community Notification:</b> Emergency services are responsible for community notification.</p> <p>The emergency siren is tested each Wednesday at 10:00am and other times as required. IPL also uses the siren during emergency drills.</p>